

WARRANTY CONDITIONS

1. Manufacturer provides warranty for the period of 12 months for each fence element (posts, full plates, openwork and ground beams). Rights given by this warranty are effective only after full payment made within the specified deadline.

In case any defects are found, the Vendee shall wait with assembling the fence and file a complaint. Manufacturer will conduct an inspection at the location specified by the Vendee in order to examine legitimacy of the complaint. In case of well-founded complaint, the defective product will be replaced with product free of defects within the time limit and under the terms agreed mutually.

In particular cases, Manufacturer has the right to refuse the warranty obligations, if the Vendee was aware of the defect at the time of product acceptance or if the defect is not substantial and does not reduce the value in use.

ATTENTION: inappropriate fence assembly (inconsistent with users' guide) results in fence destruction, irrespective of the material of which it is made. Causative factors include among other things improper assembly of posts, lack of stable fixing of plates (boards).

2. Before commencing assembly of fence it is advisable to check whether its elements are not defective and, when needed, make a complaint to the seller right away. In case when PREF-BET delivers commodities at specified location, the buyer is obligated to check the delivery (quantity, quality, design conformity). Commodity accepted without any reservations shall be recognized as free of visible defects. After the assembly of such fence elements, any complaints will not be possible. Within the time of warranty, manufacturer shall not be responsible for damages resulting from faulty fence assembly nor mechanical damages.

Products damaged as a result of unexpected chance accidents e.g. natural disasters including storms and winds exceeding 22 m/s are not subject to the warranty!!!

3. Manufactured fence elements meet the requirements of Polish standard PN-EN 12839; concrete pre-cast elements; Fence elements. European standard EN 12839;2001 has the status of Polish Standard. European norm mentioned above includes pre-cast concrete elements (from reinforced or pressed concrete) for fence assembly.

4. Sold fence elements are grey (natural concrete colour). They can be painted with special paints for external use. It gives the vendee an opportunity to obtain the colour matching his/her taste.

Elements are assigned for use as non-constructural or partially constructural.

5. Assembly manual

Concrete fences

Assembly sequence for concrete fences is different than for other fences. Define the fence line, mark out the site level in order to take into account eventual leaps. Begin with sinking the first post into the ground, it shall be positioned vertically according to the level of adjacent site. Holes with vertical sides shall be dug for posts and large, flat stones or concrete blocks shall be put under to protect against excessive sinking. Posts shall be additionally stiffened with stones or debris, placed in the bottom part of the pit and at the top, then whole space of the pit for the post shall be filled with B-15 thin concrete. The Foundation with posts shall be sunk according to local conditions of ground frost penetration. First bottom plate is moved closer to the fixed post, by sliding the plate side into the post groove. Then the second post is moved closer, so that plate's second side fits into post's groove. That way three up to five spans are placed individually, only then other plates are slid in to fill the fence up to the appropriate height (stepwise). Spaces between plates' ends and groove's bottom will be casted with a thin cement mortar or filled with an assembly foam resistant against atmospheric factors. Bottom plate shall adjoin or be let in the ground in order to tighten the fence and protect against digging by animals. Fence height can be regulated that way as well. In case of the standard version, full plates are inserted at the bottom and openwork plates at the top.

The fence can be used only for erecting fences of maximum height 2,20 m from the level of adjacent site.

During assembly works it is absolutely essential to pay attention, so that the plates are kept in vertical position (flat carrying of the plates is unacceptable).

Implemented construction solutions enable fast and easy assembly on one's own, alike by qualified assembly groups experienced in fence industry.

Wooden fences

Wooden fences are made from pine wood. Gateways, gates and panels are sold with fittings and accessories needed for the assembly (pins, handles, ties, anchors, gateway foots to be necessarily assembled in order to prevent the gateway from coming down). Gate fittings do not include handle nor signboard. Upon client's request, wooden elements are available:

- in brown (steeped in 'drewnochron' varnish – dark hazel 2001)
- impregnated (under pressure); colour after impregnation olive (light green)
- Natural wood without painting; requires protection and painting with preservation agents. Wooden fences shall be placed in well ventilated and non-insolated place (enabling drying). In order to extend fence's life span, it shall be maintained on one's own with appropriate paints.

As a result of atmospheric conditions, forming of cracks which do not affect fence's functional properties is allowed by the manufacturer.

6. It is admissible and there is no warranty for:

- differences between the hues of plates and concrete posts (insignificant) - independent on the manufacturer and influenced by following factors: aggregates colour, temperature, humidity etc.
- fashes – can appear at plates' and posts' edges, and result from the production process
- pores – cavities of small sizes, conditioned by the production process.
- capillary micro fractures – without any influence on functional properties
- tempers (blooms, spots) – occurring at the surface of plates and posts as a result of the production and vaporization process, and fading away as a result of atmospheric conditions
- mechanical defects (insignificant) – abrasion, scratches, flakes occurring during the shipment, transportation and unloading.

All factors mentioned above do not affect properties nor underrate technical or operation parameters of the products.

7. Fence transportation and storage conditions. Plates shall be transported in vertical position (along plate's length), all elements are protected against moving during the transport in order to avoid eventual damages. Unloading of fences rests with the orderer. Unloading process is manual (not mechanical). During unloading, the plates shall be carried in vertical position (along plate's length) and stored until the time of assembly.

Manufacturer is not liable for damages arising from improper unloading and storage.

The buyer is obligated to become familiar with manual's content.